## CALIFORNIA BUSINESS TECHNOLOGY® INC.

## SERVICES PROVIDED:

- IT Operations (Outsourced Helpdesk)
  - Physical, Virtual & Cloud Based Server Support
  - Computer Setup, Update/Patch Management and Repair
  - Domain & DNS Management (including email protection - DMARC/DKIM/SPF)
  - Specialty Software Support
  - Remote Support Capabilities
  - eWaste Management
  - Phone System Support (VoIP systems like Zoom, Ring Central, etc.)
  - Data Wiring
  - Wireless Access Point Management (WIFI)
  - Email system management and support including assistance with digital marketing campaigns
  - Website Development and Support (WordPress using WPEngine and Elementor Pro)



CBT is an information technology managed service provider (IT MSP) with a strong emphasis on cybersecurity and primarily serving small to midsized organizations in the SF Bay Area Tri Valley & East Bay region.

## Cybersecurity/ Risk Management

- Firewall / Unified Threat Management (UTM)
- Data Backups / Disaster Recovery Planning
- Malware Protection (including EDR and MDR)
- Cybersecurity Assessments, Audits and Compliance Management
- Service Asset and Configuration Management
- Risk Management / Cyber Insurance



## MARK TANIS, PRESIDENT

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